

Education

- Ph.D. June 2021 (expected)
The University of Chicago (Chicago, IL)
School of Social Service Administration
- M.A. May 2014
Columbia University (New York, NY)
School of Social Work
Concentration: Clinical/Health, Mental Health & Disabilities
- B.A. May 2011
Saint Olaf College (Northfield, MN)
Major: Social Work
Concentration: Latin American Studies

Research Interests

Health Services
Medicaid policy
Health Disparities
Social Determinants of Health
Clinical Social Work Practice in Healthcare

Publications

MacDougall, H. (2016). Dental Disparities among Low-Income American Adults: A Social Work Perspective. *Health & Social Work*, hlw026.

Presentations

MacDougall, H. (May 2016). *Medical Legal Partnerships in a Blood and Marrow Transplant Clinic*. Presentation at the Association of Oncological Social Workers (AOSW), Tampa, FL.

Research Experience

2016-present *Graduate Research Assistant*
The University of Chicago School of Social Service
Administration (Chicago, IL)
Principal Investigator: Jeanne Marsh, Ph.D.
Integrated Health Care

Conduct a systematic review examining the interplay of health and social services in the U.S. context.

2017

Graduate Research Assistant

Principal Investigator: Peter D. Friedmann, M.D.

Co-Investigators: Colleen M. Grogan, Ph.D. & Harold A. Pollack, Ph.D.

National Drug Abuse Treatment System Survey

Assist with qualitative coding of interviews pertaining to SUD services and Affordable Care Act policies using Dedoose software.

2014-2016

Co-Investigator

Principal Investigators: Dr. Erica Warlick & Leslie Parran

University of Minnesota Medical Center (Minneapolis, MN)

Medical Legal Partnerships in a Blood and Marrow Transplant Clinic

Enrolled 60+ transplant patients, managed data collection, coded pre and post transplant data.

Teaching Interests

The U.S. Healthcare System

Grief, bereavement and illness

Human Behavior in the Social Environment

Health Policy

Clinical Social Work in the Healthcare Setting

Social Work Practice Experience

2014-2016

Clinical Social Worker

University of MN Medical Center

Blood and Marrow Transplant Center (Minneapolis, MN)

- Conduct pre-transplant psychosocial assessments
- Provide therapy and care coordination to adult blood and marrow transplant patients in the hospital and clinic settings
- Provide support groups post-transplant

2014

Medical Social Worker

Mayo Clinic (Rochester, MN)

- Conduct psychosocial assessments for adults in the cardiology and neurology inpatient units
- Provide short term counseling, care coordination, and discharge planning

2013-2014

Clinical Social Work Intern

New York Presbyterian Hospital

Outpatient Mental Health Clinic (New York, NY)

Received Special Training in Women's Perinatal and Postnatal Mental Health

- Conduct psychosocial assessments for individuals enrolled in Medicaid
- Provide individual psychotherapy for persons with severe and persistent mental illness

2012-2013

Medicaid Managed Care Case Manager

Meridian Services (Hopkins, MN)

- Coordinated care and services for adults diagnosed with mental illness and/or physical disabilities enrolled in Medicaid Managed Care (Metropolitan Health Plan)
- Allocated resources, provided short term counseling, made referrals to appropriate community providers
- Conducted at least quarterly home visits for all enrollees (approximately 50 people)

2011-2012

Medicaid Waiver and Managed Care Case Manager

Minnesota Brain Injury Alliance (Minneapolis, MN)

- Managed Brain Injury (BI) and Community Alternatives for Disabled Individuals (CADI) Waivers in Ramsey, Co.
- Provided care coordination, referrals, and resource allocation for Medicaid Managed Care enrollees (UCare)
- Provided a minimum of quarterly home visits/assessments with both waiver enrollees and managed care enrollees

Licensure and Certificates

2017

Illinois Licensed Clinical Social Worker (LCSW)

Issued August 2017

2014

Minnesota Licensed Graduate Social Worker (LGSW)

Issued May 2014

2011

Minnesota Licensed Social Worker (LSW)

Issued June 2011

- 2014 HIV Testing and Counseling Certification
New York City Public Health Department
- 2015 Mindfulness Based Stress Reduction
University of MN Center for Spirituality and Healing
- 2013 Mindfulness Based Stress Reduction
Seeds of Mindfulness (Minneapolis, MN)